

Dealer Application

D & D Performance Enterprises
2923 Edith Lane
Ft. Worth, TX 76117
Phone: 817-834-8961
Fax: 817-831-4260

Dealer Name: _____

Shipping Address: _____

City, State, Zip: _____

Business Tel: _____ Fax: _____

Parts Manager email address: _____

A copy of your Sales Tax Permit & Proof of Business Address is required with this application. This is not a credit application.

All orders are sent Prepaid or COD. We will accept a business check on the condition that the business owner, check signer, is responsible for all NSF checks and any charges that are accrued because of collection fees. We charge a \$40.00 fee for any NSF check. Any NSF check that is not replaced within 10 business days after notification will be subject to criminal prosecution in Fort Worth Texas. All first orders MUST be prepaid and then the next order can be sent prepaid or COD.

We will accept Master Card or Visa cards that are from the business owners. We will not accept retail credit cards for your retail sales.

Refund Policy:

All sales are final when shipped. You may only cancel an order prior to the shipment. D&D does NOT give cash refunds for any reason. **CREDITS ARE ON ACCOUNT ONLY!!! NO CHECKS WILL BE SENT AND NO CREDITS WILL BE MADE BACK ON CREDIT CARDS!! CREDITS ARE ONLY APPLIED TO YOUR ACCOUNT!!!** Canceled orders are subject to a 20% restock fee. Refused COD shipments are subject to a 20% restocking fee. Make sure of your order and get a deposit to insure your retail sales.

I have read all of the documents enclosed with this application and agree to its terms.

Printed Name: _____ Title: _____

Signature: _____ Date: _____

FAILURE TO SUPPLY ALL THE REQUIRED DOCUMENTS WILL DELAY YOUR APPROVAL!!

Detailed Dealer Application Information Requirements

- 1. We must have an actual copy of your state sales tax. We will not accept just the number. If your state does not have a state sales tax then please provide a copy of your business license and a note stating that there is no state sales tax in your state.**
- 2. For proof of business we will accept the following items: A business card OR a yellow pages ad. Your business license does NOT substitute for one of those.**
- 3. First orders must be prepaid with a major credit card. We accept Master Card or Visa. After the first order then you have the option to prepay or COD. The COD check must be a company or a secured check. There is an \$11 charge per order for this type of payment. We do NOT have any open accounts. NO NET 10 or NET 30 accounts.**
- 4. There is no minimum buy in or purchase required.**
- 5. Shipping costs are as follows in the Continental United States. (International shipping is charged using the actual freight costs.) Regular ground shipments for small slip-on exhausts are \$14.00. The larger slip-ons such as dual systems are \$19.50. The full systems are \$35.00. These costs are for each system ordered. We do offer expedited shipping. The pricing for expedited shipments will vary depending on the product size, weight, and destination. *You will be responsible to check for product availability and the date the product can ship out. We are a first come, first serve company. Orders ship according to when they are placed and their availability.* We can drop ship orders for your company but there is a \$20 fee. ALL drop shipments will require a direct signature from your customer. We will NOT waive the signature for any reason at all. Please be sure that you have an address where your customers will be able to sign for their package(s). Fed Ex will attempt delivery 3 times. If the package(s) are not signed for on one of those attempts they will be sent back to us. If this occurs one of two things will happen. One: you will be charged a 20% restock fee and we will return the item(s) to our inventory. (At that point you can reorder.) Two: If given notice that the item(s) are being returned and your customer still wants the item(s); once we receive it/them we can immediately reship but your company will be charged the shipping charges for a second charge.**
- 6. In accordance with D&D regulations, NO dealer is allowed to sell any of our products for more than 10% off of our suggested retail. If a complaint is filled against your company for breaking these terms, your company will be subject to penalties. If further complaints are filled, your company could face a possible revocation of your license to sell our products.**
- 7. Once you have filled out the application and have the information listed above please fax it back to 817-831-4260 or email it to brittney@danddexhasut.com . Please follow up to make sure that you were approved and that we have your information on file. If you provide an email address, you will receive an email confirmation of your approval.**

If you have any questions regarding this application process please feel free to call us at 817-834-8961. If you require any technical or warranty support please call 817-834-0996 for Harley Davidson products and for all other products please call 682-647-0431. We are here to help you in any way that we can. We thank you for your interest in our products and look forward to doing business with you.

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Warranty Information

- 1. We make every effort that you will receive your product in usable condition. If you receive a damaged product and there is exterior damage to the shipping container or box, please open the box and have the carrier note the damage, and make a claim with the carrier.**
- 2. If you find concealed damage after you open the box please call, 817-834-0996 for Harley Davidson products and 682-647-0431 for all other products, prior to installing the product so that we can help you file a claim.**
- 3. Once installed and/or ran D&D is no longer responsible for cosmetic issues so please insure the system is inspected prior to installation.**
- 4. We have a 1 year limited warranty to cover mechanical failure of our product. A sales receipt is required to make a warranty claim. This covers peeling chrome and breakage BUT does NOT cover rust and/or discoloration.**
- 5. There is no warranty for sound.**

If you require warranty help contact 817-834-0996 for Harley Davidson products and 682-647-0431 for all other products.